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SUBJECT: A KALEIDOSCOPE OF ARAB ICT ISSUES: EB/CIP DAS

GROSS VISITS TWO REGIONAL ICT CONFERENCES

Classified By: Charge d'Affaires David Hale, for reasons 1.5 (b) and (d)
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1. SUMMARY: Earlier this year, Amb. David Gross, U.S. Coordinator for Communications and Information Policy, attended and gave keynote addresses at annual conferences of the Arab Telecommunications Regulatory Network (ATRN) and the Arab Regional IT Association (ARAITA). On the margins of these conferences, Gross held bilateral discussions with government officials from Jordan and conference delegates from Morocco, Saudi Arabia, Iraq, Kuwait, Palestinian Authority, and Syria, and met with stakeholders directly involved in Iraqi telecommunications training. The following cable is submitted for the record. END SUMMARY.

Arab Telecommunications Regulators Network

2. The 2nd General Assembly of the Arab Telecommunications Regulators, Network (ATRN) was held on March 21- 22, 2004 at the Dead Sea, Jordan. The ATRN was launched in Amman in 2003, with the goal of strengthening and harmonizing telecommunications policy across the region. In his speech to 19 member countries of the ATRN, Ambassador Gross stressed the importance of regional coordination and of adopting technology-neutral policies during the major changes taking place in the region's telecommunications regulatory areas. The meeting was followed immediately by a professional development workshop, designed to highlight key issues and share experiences between the Network's members and international regulators. USG delegates from the FCC, NTIA and USAID discussed interconnection, spectrum management and universal service.

ARAITA

3. Ambassador Gross addressed the Arab Regional Alliance of Information Technology Associations (ARAITA) and stressed the importance of creating a public-private sector partnership to ensure region-wide market friendly policies. During their two day strategic planning session, the Jordanian, Lebanese, Palestinian, Egyptian, and Moroccan IT Associations signed a Memorandum of Understanding affirming the associations, commitment to collaborate on building the regional association. Each association volunteered to take the lead on specific actions that will assist ARAITA in identifying regional barriers that inhibit the growth of the IT industry in the Middle East.

Iraq Telecommunications Training

4. Amb. Gross chaired a meeting between the Director of the ITU Telecommunications Development Bureau, Hamadou Toure, a representative from the CPA telecom team, and members of Iraqi Ministries of Post and Telecom (MOPT) and the Iraq Telecommunications Post Company (ITPC). The Iraqi delegates expressed their desire to receive training in new technologies to which they previously did not have exposure. The CPA noted that Bearing Point consultants had recently begun to construct a training program for Iraqi telecommunications officials and that there might be a role for the ITU. Gross suggested that the CPA might see if the Bearing Point consultants might be able to work with the ITU to avoid a duplication of effort and to coordinate a visit of ITU delegates to Baghdad to gauge the current capacity of the Iraqi MOPT, the future commissioners of the telecommunications regulator, and the ITPC. Gross noted that EB/CIP will continue to work with an interagency group to see how best to facilitate training for the MOPT and ITPC.

Palestinian Authority

5. As a follow-up to the Palestinian Ministry of Communications, EB/CIP-administered Telecommunications Leadership Program (TLP) training sessions, the Secretary General of the Ministry reported to Amb. Gross that his Minister would like to open a dialogue with Israeli officials regarding spectrum management. The Palestinian delegates

felt that gaining control of their spectrum was key to the creation of an independent telecommunications regulator. They also noted that in a recent Palestinian-American Economic Dialogue, the Palestinian Ministry of National Economy had made IT the centerpiece of its discussions. Gross emphasized the importance of economic development as part of the President's roadmap and reaffirmed his support for creation of a dialogue on information society issues.

Saudi Arabia

¶6. Amb. Gross met with the Deputy Governor for Legal Affairs and the Deputy Governor for Organization Policy and Licensing of the Saudi Communication and Communications and Information Technology Commission (CITC) to discuss Saudi Arabia's upcoming mobile license tender. In response to the CITC comments that no U.S. companies had bid on the recent tender, Gross noted that the requirement of GSM technology had hindered US companies from creating a consortium to bid on the license. The CITC also encouraged U.S. private sector to visit Saudi Arabia to encourage investment. EB/CIP has followed up since this meeting and is working with Embassy Riyadh to extend an invitation to the General Manager of the CITC to attend licensing training at USTTI.

Morocco

¶7. Amb. Gross met with the new Moroccan Telecommunications Director General, who is restructuring the telecommunication policy and regulatory framework of Morocco to increase the attractiveness of the telecommunications sector for private investment, especially from foreign sources. The Director General explained to Gross that he hoped to use the possible issuance of an upcoming cellular license as the first major U.S. investment under the recently concluded U.S.-Moroccan FTA. Gross noted the importance of fashioning flexible regulations allowing for the possible use of new technologies, such as wireless local loop, WiFi and VOIP.

Kuwait

¶8. In a meeting with four senior Kuwaiti Ministry of Telecommunications officials, Amb. Gross addressed AT&T's concern that Kuwait was planning to terminate the international circuits that connect Camp Doha to the United States. Mustafa Hashem, Director of International Relations for the Kuwaiti Ministry of Telecommunications, stated that he did not know about this problem and requested that further information be sent to him and to Deputy Telecommunications Minister Khajah. Hashem assured Gross that no circuits would be terminated and that he would work to have the issue resolved. Gross emphasized that the U.S. government's position was that both sides should talk and resolve the issue in such a way that service could continue for the troops. In addition, the Kuwaiti officials requested U.S. technical assistance in furthering Kuwait's telecommunications reforms.

Jordan

¶9. (SBU) In a meeting with Jordan Telecommunications Regulatory Commission (TRC) CEO Muna Nijem, Amb. Gross expressed his concern that the TRC was acting too intrusively in its licensing evaluations. Nijem also discussed her recent struggles with Parliament in maintaining the independence of the TRC. (In response to this concern, Gross later met with members of the Public Services Committee of the Jordanian Parliament to discuss the importance of an independent telecommunications regulator.)

¶10. (C) During a separate meeting, Jordanian Minister of Information and Communications Technology Dr. Fawaz Al-Zou'bi noted that although the Jordanian liberalization process still does not enjoy popular support, he and the King were committed to continuing to support the TRC. Zou'bi touched on his vision for Jordan's IT industry, saying that once IPR problems had been resolved, IT in Jordan has the potential to become a \$1 billion industry. Gross noted that a strong, independent telecommunications regulator is a key enticement for IT-sector investment. Finally, Zou'bi requested Gross's support in convincing the Iraq government to request a connection to the Haifa submarine cable. He stated that such a connection would reduce the costs of bandwidth both to Iraq and Jordan. Zou'bi stated that connecting Jordan to the Haifa port would not be politically feasible unless the request came from Baghdad.

¶11. Jordanian Minister of Education Dr. Khalid Toukan briefed Amb. Gross on the critical role of USAID support in funding the Jordan Education Initiative (JEI), the Jordanian government,s program to computerize and connect Jordan,s school and university systems. According to Toukan, the JEI has had substantial, positive knock-on effects for Jordan, spurring both the development of a strong e-learning software production industry in Jordan and the changeover of Jordan,s primary school curriculum from lessons relying on rote memorization to a program focusing on creative thinking.

¶12. In a subsequent meeting, Jordanian Minister of Planning Dr. Bassem Awadallah echoed Toukan,s praise of the U.S. role in the JEI and noted that the straitened circumstances of the Jordanian budget dictated that programs like the JEI, requiring substantial up-front capital expenditure, rely on specifically earmarked foreign grants for their funding. Awadallah praised the roles of private U.S. corporations in &putting their money where their mouth is8 by supporting the JEI.

Comment

¶13. (SBU) The variety of issues addressed by Amb. Gross during his three-day stay in Jordan give some indication of the pace of the liberalization of ICT sectors in the Arab World and the scope of the challenges that the sector faces here. The tenor of the meetings also gave some indication of the integral role that U.S. assistance and advocacy in these sectors are playing in the promotion of broader U.S. interests in the region. At a time when Arab discontent with U.S. policies is high, Gross, meetings were relatively free of political posturing) all parties tended to focus on achievable, relationship-building cooperative measures.
HALE